Frank Thijssen

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Workexperience

Seconded from DXC to the Flemish Government Brussels

DXC
Sr. UX / UI Consultant
Mechelen (B)

2023 - current

- Substantiating the added value of UX design during presentations to customers in quotation phase,
- Conceptualise ideas that bring simplicity and user friendliness into designs,
- Cooperating across different projects, teams partners and stakeholders per project,
- Conceptualise ideas that bring simplicity and user friendliness into designs,
- Being the mentor of a junior designer

SaaS100 2022 - #32 of 100 best performing SaaS companies

Archipel Academy
(Lead) Sr. UX / UI Designer
Zaltbommel

2022- 2023

- Conceptualise ideas that bring simplicity and user friendliness into designs,
- Maintain ownership of the product vision and roadmap and improving the product development process,
- Communicating across different teams, including design, research, writing documents, engineering, development and business,
- Ensure that the projects are delivered on a timely manner.
- Leading a team of 2 UI designers

ChainCargo
LEAD UX / UI Designer
Eindhoven

2019- 2021

- Conceptualise ideas that bring simplicity and user friendliness into designs,
- Maintain ownership of the product vision and roadmap, CRO by various testing methods and improving the product development process,
- Communicating across different teams, including design, research, writing, engineering, development and business,
- Establishing, driving and articulating a vision,
- Ensure that the projects are delivered on a timely manner.
- Recruit, grow, and lead UX design team
- Leading a team of 4 UI designers

Winning software UX / UI
IIA Instituut van Internal Auditors

Ez2xs
LEAD UX / UI Designer
Eindhoven

2018- 2019

- Conceptualise ideas that bring simplicity and user friendliness into designs,
- Communicating across different teams, including design, research, writing,
- Communicating across different teams, including design, research, writing, engineering, development and business
- Ensure that the projects are delivered on a timely manner,
- Recruit, grow and leading a team of 2 UI designers

Etteplan:
XML Dev - Designer
Best

2018- 2019

- Design custom maintenance manuals for inter. customers and programming with XML (DITA);
- Debugging of various design of programming issues if they occurred,
  - └ The layout issues vary per customer
  - └ The technical issues vary per customer
- (Re)designing manuals from web to print using XHTML and PDF,
- Handling support issues through supportportel,
- Information Architecture (IA), Mockups, UX / UI of mobile app development.

Greleaf:
Freelance,
Eindhoven

2007- 2017

Long-term projects by:

Smartwares Group: Webshop UX development / Setting up, Newsletter
Power Slim: UX / App development Popup-sites, Packingdesign.
Sanders Group: Ecommerce, UX projects App- Webdevelopment,
ArboDienst: Emarketing, Newsletters, Webdevelopment/master,
ASML: Development and webdesign for web applications,
Rabobank: Development and webdesign for web applications.

2008- 2009

Login Consultants: Webmaster / Graphic Designer, Amsterdam

Workfield

Human Centered Design	CSS / Flexbox / SASS	Information Architecture
Design thinking	Interaction design (IxD)	Managing Design team
Design materials	Agile development process	Presenting designs
Angular / REACT Js	Azure DevOps environment	Data driven design
HTML	JIRA environments	Data Analytics Tools

Languages

Dutch	■■■■■
English	■■■□□
German	■■■□□
Spanish	■□□□□

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Education

2021   **Program User research**
LOI: Further development via study

2015 - 2019   **E-Cursus Programming (pers. continuing education)**
Graphic Design, wireframing, New Trends UX / UI, PHP, CSS3, HTML5

2009   **Programming course**
Login Consultants: Two weeks programming course PHP

2006 - 2007   **Technique and design**
Hogeschool Utrecht (Amersfoort): continuing course

2002 - 2006   **Webdesign and Graphic design**
De Eindhovense school: Education webdesign / IT Design